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# PASSWORD MANAGEMENT SHOULD BE AFFORDABLE FOR EVERYONE – BECAUSE IT'S IMPORTANT!



Empowering more than 29,000 Customers and 370,000 Security & IT Professionals globally, Click Studios Passwordstate is the web-based solution for Enterprise Password Management.

Your IT and Security staff need access to sensitive password credentials. How do you centralise control of, and allow access to these credentials? Who is accessing your privileged credentials and when are they doing it? Can you provide access based on an employee's role?

How do you ensure these critical passwords aren't being copied, changed or exported for other uses? How can you manage password resources on discreet networks? Is your password store secure? Can you rely on access to your passwords when you really need them?

Only Click Studios Passwordstate, based on a consistent security architecture and utilising 256bit AES data encryption, code obfuscation, Hashing and Data Salting with true enterprise scalability can provide you with the answers and assurance you need.

370,000+

SECURITY & IT PROFESSIONALS GLOBALLY 29,000+ CUSTOMERS

GLOBALLY

98.8 % CUSTOMER RETENTION RATE 97.9%

CUSTOMER SATISFACTION RATE

# **Benefits Overview**

# Why is it so important to control your credentials, know who is using them and when?

Your accounts, especially those with higher privileges can be used to exploit your most sensitive information and critical systems. Privileged access gives individuals the power to alter your data, change the configuration of applications and infrastructure and have the potential to cause you irreparable reputational and financial damage. If this were to happen would your business survive?

# Why Integrate with Active Directory

Your Active Directory (AD) structure covers a range of directory-based identity-related services with its structure mimicking your organisation. Why replicate this when you can integrate Passwordstate with AD?

Instead of duplicating this structure utilise defined Roles and Security Groups to make access management easier. With Single Sign-On you can avoid yet another logon process and separate credentials. Utilise AD Security groups to ensure access to passwords is permission based.



Click Studios (SA) Pty Ltd is a software development company specialising in the development of a secure Enterprise Password Management solution called Passwordstate.

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Provide menus and features in Passwordstate to only the roles you authorise and automatically add new users through synchronization of AD Security Groups.



#### **Privileged Account Management**

You've implemented password policies to ensure they're periodically changed, enforcing password length and complexity. Who checks they've been changed and updates the records centrally?

Automate discovery of accounts and Passwords Resets across multiple different systems and platforms. Ensure all shared password credentials conform to policies, are changed when they should be with details centrally recorded with full auditing.

Validate the accuracy of your passwords before finding out they're wrong, i.e. when you really needed them!

### **Browser Extensions**

When you reuse the same password credentials across multiple web sites you leave yourself more vulnerable to being hacked! All it takes is a site to be compromised and you leave yourself open to potential attack through an increased attack vector!

Automatically save unique login credentials into Passwordstate, and then form-fill your login credentials every time you visit the site. Generate random passwords for your new web site logins and view them with a simple click of a button. Browser Extensions are available for Chrome, Firefox, Microsoft Edge, Internet Explorer\* and Safari.





#### **Remote Session Logins**

Security and IT Professionals are busy people. Having to retrieve unique password credentials for each system they need access to is time consuming and inefficient!

Using password credentials stored in Passwordstate you can invoke RDP, SSH, Telnet, VNC, TeamViewer or MS SQL Server sessions to your remote hosts without having to view these credentials.

Enable contractors and vendors access to hosts without the 'need to know' the password whilst auditing and recording their activity.

#### **Mobile Client Support**

It's a mobile world we live in! How do you access to your password resources when out of the office or away from your desk?

Using the Mobile Client, you can access your password credentials from anywhere you choose as long as you're connected. Prevent exposure of passwords lists externally by applying permissions at the Password List level.

With multiple choices for two factor authentication to your mobile client and support for installation in your DMZ or on a 'hardened' server as well as support or Apple, Android, Windows and Blackberry platforms.



Click Studios is proud of its support for small business, non-profit and education organisations.

Passwordstate is free for up to 5 users, including technical support and upgrade protection. Education and other non-profit organisations, receive a 30% license discount in support of the positive impact they have in our communities.

# **Add-On Modules Overview**



### **High Availability**

How do you ensure your essential password resources are always available? During a disaster, the last thing you need is searching for passwords to recover systems!

Our High Availability (HA) module provides a read-only replica of your production installation by default with full auditing of access replicated back to the primary server once available.

The HA module can be configured in a true Active/Active Load Balanced configuration with data updates in both web site instances.

### **Password Reset Portal**

It's estimated that 30% to 50% of Service Desk calls are for password resets! How do you reduce inefficiencies associated with performing these manual repetitive tasks?

Why not empower your end-users to reset their own Active Directory passwords 24/7? Use Verification Policies to securely "identify" your end-users when enrolling with the Password Reset Portal (PRP) and when resetting or unlocking their accounts.



Do your end-users have trouble understanding password policies? Walk them through what is expected when creating new passwords via the on-screen instructions.



#### **Remote Site Locations**

How do you ease the pain of managing password credentials located on networks separated by firewalls or over the internet?

By deployment of an agent per remote site you can schedule and automate password resets across all your disconnected networks. When your IT Support staff leave your organisation, you can reset all their accounts on all the networks they had access to.

Identify credentials your IT Support staff have seen since they were last reset, and then schedule resets for all accounts as required.

# **Passwordstate Support**

Click Studios provides multiple options when it comes to support for Passwordstate. Standard support is purchased annually and provides unlimited live support via phone and e-mail including technical support, answering 'how to' questions and responding to general enquiries.

Support entitles business' to software updates, minor and major upgrades, performance improvements and new features for the duration of the support period.

Extended technical support includes standard support plus 24x7 extended hours support, 7 days a week. It is for critical events where the Passwordstate web site is not accessible for all users even after the system has been recovered from the last known good backup.

Click Studios prides itself on providing the best support possible. If you are having issues with Passwordstate contact us at <a href="mailto:support@clickstudios.com.au">support@clickstudios.com.au</a>, or alternatively you can reference:

Community Forum Documentation